

Nov. 26, 2020

Dear Customers,

JTB Business Travel Solutions Co., Ltd.

Regarding Temporary Self-Quarantine Periods for Returnees from Overseas

We wish to express our sincere gratitude to you for your continuing support. Your business means a great deal to us here at JTB. Due to the ongoing worldwide turmoil caused by the COVID-19 pandemic, protective border measures are continuing at Japanese ports and airports along with temporary self-quarantine following entry into the country (restriction of movement), as has been publicized widely in the media. Our company has undergone consultations with many other organizations with regard to securing temporary accommodations following arrival in Japan. However, as the number of international flights gradually increases going forward into the future, the number of overseas business travelers will rise. Consequently, please feel free to contact us regarding hotels or other accommodation as well as transportation arrangements (such as hired cars) following arrival in Japan, as we have set up the following consultation contact points.

Information

We have set up a consultation desk to assist those with the challenges of self-quarantine, including families living together, such as accommodation facilities (hotels, etc.) and transportation arrangements (hired cars, etc.).

《Primary Arrangements》

- Arrangements for transportation from arrival airport to hotel
- Arrangements for hotel stay
- PCR test, antibody test kit sales
- Other services available upon request

【Accommodation Reception Desk】

JTB Business Travel Solutions Co., Ltd.

Group Sales Department, COVID-19 Response

Accommodation and Transportation Arrangement Desk

Email: grp-dom@jtb-cwt.com

TEL:03-5548-8298

Business Hours: 9:30—17:30 (Closed Saturday, Sunday, Holidays)

The difficulties we are all facing together might seem endless right now, but we will do our utmost to assist all our customers in overcoming the challenges of this situation.

We look forward to serving you again in the future.